

<p>For each of the categories can you please provide me with the relevant contract information listed below:</p>
<p>1. Software Category: ERP, CRM, HR, Payroll, Finance</p>
<p>2. Name of Supplier: Can you please provide me with the software provider for each contract?</p>
<p>3. The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.</p>
<p>4. Description of the contract: Please do not just state two to three words can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.</p>
<p>Please also include any modules included within the contract as this will support the categories you have selected in question 1.</p>
<p>5. Number of Users/Licenses: What is the total number of user/licenses for this contract?</p>
<p>6. Annual Spend: What is the annual <u>average</u> spend for each contract?</p>
<p>7. Contract Duration: What is the duration of the contract please include any available extensions within the contract.</p>



8. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
9. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
10. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.
11. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).
1. Software Category: ERP, CRM, HR, Payroll, Finance
2. Name of Supplier: Can you please provide me with the software provider for each contract?

<b>A. Enterprise Resource Planning Software Solution (ERP) -this is the organisation's main</b>	
ERP system and may include service support, maintenance and upgrades.	
In some cases you may come across contracts that provides service support maintenance and upgrades separate to the main software contract, please also provide this information in the response following the requested data below.	
N/A	



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**B. Primary Customer Relationship Management (CRM) Solution-this is the organisation's main**

CRM system and may include service support, maintenance and upgrades. Example of CRM systems the organisation may use could include Microsoft Dynamics, Front Office, Lagan CRM, Firmstep

N/A

N/A


**C. Primary Human Resources (HR) and Payroll Software Solution-this is the organisation's main**

HR/payroll system and may include service support, maintenance and upgrades. In some cases the HR contract maybe separate to the payroll contract please provide both types of contracts. Example of HR/Payroll systems the organisation may use could include iTrent, Resourcelink.

HR, Payroll

Use NHS standard system ESR for payroll
ESR
National Contract with the NHS
Not known
Not known
Funded centrally
Contracted nationally
Not known
Not known
Not known
Not known
Payroll system

Not known

**D. The organisation's primary corporate Finance Software Solution-this is the organisation's main**

Finance system and may include service support, maintenance and upgrades. Example of finance systems the organisation may use could include E-Business suite, Agresso (Unit4), eFinancials, Integra, SAP

Finance

Use Oracle through NHS Shared Business Services

Oracle Release 12

This is part of the Trusts outsourced Finance and Accounting service with NHS shared Business Services

Includes all Finance modules as well as E Procurement

Not known

Not separately identified

Contract with SBS is for another 1 year
Contracted started in Jan 2012
Expires in Dec 2021
Reviewed Dec 2019
N/A
Finance system
NHS Shared Business Services