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# Chaplaincy Service

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## Welcome to Milton Keynes University Hospital

Pastoral, Spiritual and Religious care is provided by the Hospital Chaplaincy Team. Our chaplaincy services cover Milton Keynes University Hospital, Willen Hospice, and the Campbell Centre.



### How to contact us:

- By asking a member of staff
- By telephone on 01908 996061—Chaplaincy office
- Email: [chaplaincy@mkuh.nhs.uk](mailto:chaplaincy@mkuh.nhs.uk)

If the request is urgent please ask staff to bleep the on-call chaplain or from Willen Hospice and the Campbell Centre phone the hospital switchboard on **01908 660033. A chaplain is normally available 24 hours a day in an emergency.**

### The hospital chaplaincy service

The hospital's chaplaincy team provides pastoral, spiritual and religious care to the whole hospital community, 24 hours a day, every day of the year. For any person, being in hospital themselves or having a loved one in hospital can throw up a range of complex emotions.

Chaplains will provide time and support for these experiences to be processed in a non-judgmental and caring space. Chaplains are specialists in providing attentive listening which can be hugely beneficial when facing illness and uncertainty.



Care for the 'human spirit' is so important and helps us to reflect on our relationship to ourselves, other people, and the world around us. You may wish to speak to a chaplain to help reflect on your situation and find impartial support beyond your own networks. Our goal is to offer support that would enhance anyone impacted by a stay in hospital, or the stay of a loved-one.

## Why might you speak to a Chaplain?

- If you have received bad news.
- If you would like to talk to someone non-medical about your experiences in confidence.
- Following a pregnancy loss at any stage, for support or to discuss funeral options and arrangements.
- If your loved one is dying or has died, including support to see them.
- If you would like help and support practising your religious faith, including speaking to someone from your own faith and belief community or having a significant text to read.
- If you would like to have an emergency wedding.
- If you need support in having your cultural needs understood and met.
- To support with any reflections prompted by your stay in hospital.
- If you would like help and support practising your religious faith, including speaking to someone from your own faith and belief community or having a significant text to read.

## Support for all faiths and worldviews



People of all worldviews, including those who belong to a particular religious faith, respond as individuals to illness. Sometimes our deeply held beliefs can be a help to us in crisis and at other times they can be a source of difficulty.

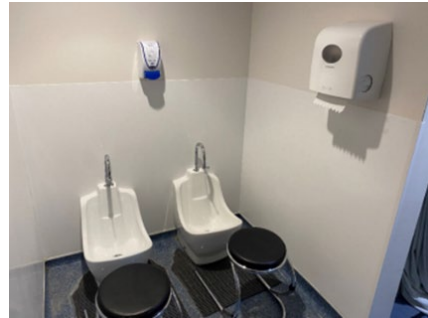
The chaplaincy team will support any patient, visitor, or member of staff in a way that is person-centred. This means that we start with the person and their needs rather than sharing our own faith or beliefs.

For those who would like prayers or to read a significant text which fits with their worldview the chaplaincy team can provide support. If you are from a specific faith community or would like to connect with a belief group then we can arrange this with local faith and belief contacts who work alongside our team.

## The Chapel & Quiet Room and Muslim Prayer Rooms

Sometimes it can be helpful to leave the bustle of the hospital and find somewhere quiet. The **Chapel & Quiet room**, located near Ward 21, is always available for quiet contemplation or prayer. A Christian service of Holy Communion is held on Thursday at 8.30am and Holy Communion is taken to patients on the wards on Sunday mornings.

Nearby are **Muslim Prayer rooms** with separate washing and prayer facilities for men and women. Friday prayer is held in the Chapel and Quiet room around 1.15pm.



### Meet the team:



(L-R: Sarah, Anne-Marie, Claire, Ali)

Our Roman Catholic Chaplain visits weekly as well as providing on-call support in emergencies. If you would like to receive the Sacrament of the Sick or Holy Communion please contact us or ask staff.

We ask for information about you so that you can receive proper care and treatment. This information remains confidential and is stored securely by the Trust in accordance with the provisions of the Data Protection Act 2018/GDPR. Further guidance can be found within our privacy notice found on our Trust website: [www.mkuh.nhs.uk](http://www.mkuh.nhs.uk)

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**Date published:** Nov 2023  
**Date of review:** Nov 2025  
**Version No:** 2

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