

**Request under Freedom of Information Act 2000**

Thank you for your request for information which we received on 23<sup>rd</sup> May 2023  
I am pleased to confirm the following.

**1. Who is your current system supplier for your Patient Level Costing system?**

IQVIA

**2. When does that contract expire (not including optional extensions)?**

08/01/2024

**3. Is it a cloud-hosted or on-premises (hosted on trust servers) solution?**

Server in Cloud

**4. If it is on-premises, do you have a dedicated costing server and what is the estimated annual cost of this including IT support, resilience etc.**

As the server is virtual, no dedicated costs.

**5. Do you use the system to produce internal PLICS/SLR reporting as well as National Cost Collection?**

Yes

**6. What is the frequency of any internal PLICS/SLR reporting? e.g., Quarterly**

Quarterly

**7. Does your PLICS system include in-built analytics and dashboarding tools? If so, are these your primary tool for analysing and presenting PLICS information?**

Yes – QlikView, moving to PowerBI

**8. Does your PLICS system require a third-party reporting/BI tool? If so, which one do you use?**

Yes – QlikView, moving to PowerBI.

**9. Does this tool incur an additional cost on top of the PLICS software. Is there a limit on additional users and/or do additional users incur additional license costs?**

Yes, Yes for QlikView, Unsure for PowerBI

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator  
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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