

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 15th May 2023.

I am pleased to confirm the following.

Please can you tell me if the trust operates a "social listening" list and if so, please provide the names that are included on the list.

For the avoidance of doubt if you do not use the term "social listening" I'm referring to a list of individuals whose social media posts the trust monitors. If relevant, please can you also state when the list was created.

Milton Keynes University Hospital does not have or operate any social listening platforms or lists.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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'Re-use of Public Sector Information Regulations' and best practice.