

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Monday 3rd June 2024. I am pleased to confirm the following.

Since the start of 2021-22, has your trust enacted a ‘continuous pre-emptive flow’ model for A&E patients? Either based on or similar to the North Bristol model of care (which is described here - <https://www.hsj.co.uk/quality-and-performance/controversial-aande-policy-showed-were-all-shouldering-the-pain-says-ceo/7035885.article>)

Use of 1 x boarding bed on 4 -6 wards as part of Trust Capacity Escalation Policy 2021 to date. The policy is under review. Introduction of Reverse Boarding Standard Operating Procedure introduced in 2023 based on a continuous flow type model.

Please see attached.

If so, please describe how the ‘continuous flow’ model works at your trust – detailing whether this applies just to your Type 1 emergency departments, or your Type 3 departments as well.

Type 1 We use Reverse Boarding on wards with definite or potential discharge. The definite/potential discharge is allocated to the reverse boarding space and the ED/assessment unit patient is transferred into the vacated bed space.

In which month and year was this first enacted?

Approved Reverse Boarding SOP implemented in 2023.

Is the model still in use now? If not, why not?

Yes

If not, do you have plans to enact such a model in the next six months?

N/A

If you’re not planning to introduce this model, please could you explain why?

N/A

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If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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