

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on 25 November 2022.

I am pleased to confirm the following.

1. How many women in the maternity service were identified as needing an interpreter in financial year 2020/2021 and 2021/2022.

This is exempt under section 12 of the freedom of information act

I can confirm that the MKUH holds the information that you have asked for. However, because the cost of complying with your request would exceed the limit set by the Freedom of Information Act, we are unable to answer this question.

2. How many face to face /telephone /video interpreter sessions were conducted in the maternity services (antenatal, labour, postnatal) in financial year 2020/2021 and 2021/2022.

	2020 Jan 2020 - Dec 2020	Total Serviceable Jobs	Total Served Jobs	Fulfilment	Total Charge
MK - Obstetrics	Telephone	301	282	93.70%	£2,862.69
	F2F	118	89	75.40%	£3,781.75

F2F January 2022 – November 2022

Total Serviceable Jobs	Total Served Jobs	Fulfilment	Total Charge
58	38	65.5%	£2,949.66

Telephone January 2022 – November 2022

Serviceable	Served	Fulfilment	Charge
504	479	95.0%	£4,183.590

3. What was the annual spend on interpreter sessions in maternity services in financial year 2020/2021 and 2021/2022.

As above

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still

unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely,

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

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