

Standing Way
Eaglestone
Milton Keynes
MK6 5LD
01908 660033
www.mkuh.nhs.uk

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Wednesday 21st August 2024. I am pleased to confirm the following.

Please can I request confirmation of what pay banding your PALS & Complaints Officers are currently on? If their roles are separate (which I believe some hospitals are) please can I have the information for both.

PALS officers are AFC Band 4.
Complaints officers are AFC Band 4.

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If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the
'Re-use of Public Sector Information Regulations' and best practice.