

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Wednesday 25th September 2024. I am pleased to confirm the following.

Do you have a Virtual Ward or hospital at home service?

Yes

How many staff are used to run this service

26.48 WTE

If yes: -

Which organisation do these staff work for

Central Northwest and London, Milton Keynes University Hospital, Milton Keynes City Council.

Does the service use an IT system to monitor and manage the patients that use this service

SystemOne and eCare

Does the service involve the use of remote monitoring devices

If yes: -

Does a 3rd party organisation provide those monitoring devices

Yes

What is the name of this company

Doccla

Do these devices integrate with the IT System used to monitor and manage the patients so that information recorded via those devices is added to the electronic patient record used to manage these patients

Yes

If the patient needs some form of clinical intervention, does the service dispatch a clinician to visit the patient in their home.

Yes

If yes: -

Which organisation does that clinician work for (Acute, Community etc)

Central Northwest and London and Milton Keynes University Hospital

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust, Standing Way, Eaglestone, Milton Keynes MK6 5LD. If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the
'Re-use of Public Sector Information Regulations' and best practice.