

Request under Freedom of Information Act 2000

Thank you for your request for information which we received on Wednesday 16th October 2024. I am pleased to confirm the following.

1. Emergency Departments (ED):

- Are Take-Home (TTO) medications dispensed directly to patients from the ED?
 - Yes, always.
 - Yes, but only during certain hours (e.g., out-of-hours).
 - No, a prescription is issued for collection at a pharmacy.
 - **Hybrid model: Medications are dispensed during certain hours, and a prescription is issued at other times.**

2. Outpatient Clinics:

- Are medications dispensed directly to patients in outpatient clinics?
 - Yes, always.
 - Yes, but only during certain hours.
 - **No, a prescription is issued for collection at a pharmacy (see below).**
 - Hybrid model: Medications are dispensed during certain hours, and a prescription is issued at other times.
- If prescriptions are issued, can these prescriptions be fulfilled at any pharmacy?
 - Yes, the prescriptions can be taken to any pharmacy.
 - No, the prescriptions are restricted to the hospital pharmacy.
 - **Also, a hybrid model where some prescriptions are dispensed in-house and others are via a prescription to take to a chemist.**

3. In-Patients Being Discharged:

- For in-patients being discharged, are TTO medications dispensed directly from the hospital pharmacy, or is a prescription given?
 - **Medications are always dispensed directly.**
 - A prescription is given for the patient to collect the medications from a pharmacy.
 - Hybrid model: Some medications are dispensed directly, while others are prescribed for collection.

If you are unhappy with the information received in response to this request, please address your complaint to the Patient Affairs Office at Milton Keynes Hospital NHS Foundation Trust,

Standing Way, Eaglestone, Milton Keynes MK6 5LD If, after exhausting our internal process, you are still unhappy with the information received, you may write to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

If you need any further assistance, please do not hesitate to contact us at the address above.

Yours sincerely

Freedom of Information Co-ordinator
For and on behalf of Milton Keynes Hospital NHS Foundation Trust

Any re-use of this information will be subject to the
'Re-use of Public Sector Information Regulations' and best practice.